

Locating a provider on Aetna website:

1. When starting on the Aetna Student Health NY Campus homepage <https://www.aetnastudenthealth.com/en/school/686186/index.html> , first select the area titled, “Find a doctor, hospital or pharmacy”:

[My School](#) [Find a Doctor, Hospital or Pharmacy](#) [Members](#) [Student Health Well-being](#)

COVID-19 Updates

Log into your [Aetna Member Website](#) account for details on COVID-19 at-home test coverage


[Click here](#) for more information on COVID-19

Legal notices: Health benefits & health insurance plans contain exclusions and limitations >

Welcome to the New York Film Academy - New York Campus student health insurance plan


Aetna Student HealthSM gives you access to care by working closely with your school and with a network of doctors, hospitals, pharmacies and specialists throughout the country.

For more information, contact customer service at **(866) 381-1529**.




[Enroll/Waive >](#)

Enroll/Waive in the medical plan.




[Find a doctor, hospital or pharmacy >](#)

Use this convenient tool to easily locate Aetna participating network providers.



[Get your ID Card >](#)

Do you need an ID card?




[View your insurance plan details >](#)

Find information about your coverage, benefits, deductibles and more.

- Be sure to click on Option 1, as you will be searching for a provider in-network. In-network providers are providers that accept your insurance plan:

My School Find a Doctor, Hospital or Pharmacy Members Student Health Well-being




Check the provider search online directory

Use the provider search online directory to find doctors, hospitals and pharmacies that participate in our network. The easy-to-use search tool lets you find the right provider in a snap. Just enter a name, ZIP code, condition, procedure or specialty in the search box. You'll also find maps, directions and more. When you visit health care providers in this network, it will be more cost-effective.

Your Aetna Student Health Plan allows you to choose where to receive care from a network provider*, or a provider outside the network.

[Go to Provider Search >](#)

 [Simple Ways to Use Our Provider Search Tool](#)

Save or see any provider -- it's your choice

1 Option 1

Visit your campus health center or a network provider**

Network providers work with Aetna to offer you rates that are often much lower than their regular fees. This helps you save. Your network provider will provide care and:

- Get approval from Aetna before giving you certain services***
- File claims for you

[Find a network provider](#)

You can also request a printed directory. Visit our [Contact Us](#) page to call or email member services, and we'll send it to you.

2 Option 2


Go to a provider outside the network**

You can visit any licensed provider. Your out-of-network provider will provide care; however, you may be responsible for:

- Get approval from us before receiving certain services.***
- File your own claims.
- Pay the difference between what's not paid by your plan and the amount charged by your provider. The out-of-network option typically costs you more.

- Click on "Start a New Search" to begin:

[Return to Aetna Student Health](#) | [DocFind Help](#)



Search Tips & FAQs

Tools & Resources

Quality & Cost Info


Welcome to Aetna's Participating Provider Directory for the students and providers of Aetna Student Health

This directory is to be used for students and dependents on student health and student discount programs offered by Aetna Student Health.


All Aetna Student Health Members can use this site to easily locate Aetna participating network providers. If you are interested in a particular Aetna provider, you can view detailed information (i.e. hospital affiliation, medical school, languages spoken) about that provider by clicking on the Details button.

This site is specific to Aetna Student Health, however, links from this site may direct you to the Aetna public site which would include information regarding other Aetna plans.

For specific questions regarding your school's health insurance plan (including any applicable referral requirements), please close this browser and review the current brochure details.


[START A NEW SEARCH](#)

- Next screen is important as you will have to input your zip code and the distance of where you'd like to travel to your provider. It's always best to look for the closest providers first.


Directory of Health Care Professionals

Be sure to register either online or through the Aetna app on your phone - but if you're in a hurry, you can still try to locate a provider without registering!

This directory is to be used for students and dependents enrolled in student health and student discount programs offered by Aetna Student Health. If you are attending a California school and are enrolled in an Aetna Student Health plan for your 2021-2022 academic year, you should refer to the plans found under the heading "Student Health Medical Plans in California". Refer to the plan name on your 2021-2022 ID card, to select the appropriate plan. For all other members, please refer to plans found under the "Student Health Medical Plans" heading and select Open Choice PPO (as noted on your 2021-2022 ID card) to select a medical care provider.

All Aetna Student Health Members can use this site to easily locate Aetna participating network providers. If you are interested in a particular Aetna provider, you can view detailed information (i.e. hospital affiliation, medical school, languages spoken) about that provider by clicking on the Details button.

This site is specific to Aetna Student Health; however, links from this site may direct you to the Aetna public site which would include information regarding other Aetna plans.

For specific questions regarding your school's health insurance plan (including any applicable referral requirements), please reference and review your Plan Design and Benefit Summary.

When registering below, please type in your Aetna Member ID located on your ID card or your student ID.

Already a member?

Not registered with Aetna yet?

Login to Secure Site

Register Now

Why Register?
You will be able to find all your coverage information online when you need it.

Searching as a member is better

You Can:

- ✔ Get results for your plan
- ✔ View cost estimates
- ✔ Select a primary care doctor

In a Hurry? Continue as a Guest

Please enter your home location (zip, city, county or state) to access providers specific to your plan benefits.

91505 (Burbank, CA)

Traveling? You can change your location after you select your plan

Look within


5 Miles

0 Miles 100 Miles

Search

Set the search in your zip code and however close you'd prefer - within 5 miles is generally a good starting point!

- Next screen will ask you to click to verify what type of plan you have under the Aetna plan to further narrow your search of providers:


Directory of Health Care Professionals

Why is choosing a plan so important?

- Pay less if you use a provider that accepts the plan
- Find the highest level of coverage from a provider under the plan
- Confirm doctors are accepting the plan

Select a Plan to find providers in 91505 (Burbank, CA) [Change location](#) »

If you are an Aetna member, you may find your plan name on your member [ID Card](#)



Select a Plan

Enter plan name to narrow list below, e.g. Managed Choice

- Student Health Medical Plans
 - Open Choice PPO
 - OA Managed Choice POS
 - Student Assistance Program (SAP)
- Student Health Medical Plans in California
 - Open Choice PPO
 - OA Managed Choice POS
 - OA Elect Choice EPO
 - Student Assistance Program (SAP)
- Student Health Plans - Icahn
 - Icahn Medical School Top Tier Providers
 - Open Choice PPO
- Student Health Plans - Emory Core
 - Emory Student Health Core network
 - Choice POS II
- Student Health Plans - Vanderbilt
 - Choice POS II

***For NYC/SB campus, choose the top 'Student Health Medical Plans' area**

***For LA campus, choose 'Student Health Medical Plans in California' area**



NAP

NYEA-LOS ANGELES CAMPUS 21/22

OPEN CHOICE PPO

GRP: Issuer

ID: W123456789

Your Name Here

RX BIN#

Be sure to click 'Open Choice PPO' as that is the type of plan you have with Aetna (NYFASHIP)

6. Next page will show you a list of categories to choose from, as you decide what type of provider you need.

** Two categories of healthcare providers exist: **general physicians** and **specialists**. General physicians are healthcare providers in an office, hospital, and/or clinic that practice general medicine whom you can see on a regular basis and may refer you to a specialist if the need arises. Specialists are healthcare providers who specialize in a specific practice and only offer resources or treatment within that practice. For example, cardiologists are healthcare providers who specialize in heart-related diagnosis and treatment; dermatologists are doctors who specialize in skin care related treatment.

aetna

Directory of Health Care Professionals

Already a member? [Login to secure site](#) Searching by: Open Choice PPO | [Change Plan](#)

What do you want to search for near 91505 (Burbank, CA)? [Change location](#) »

Q


Eg: John Wright, Primary Care Physician, Dermatologists, Periodontists

OR

Find what you need by category

| | | | | |
|---|--|--|---|---|
| Medical Doctors & Specialists > Primary care physicians (PCPs), pediatricians, cardiologists, OB/GYNs, others | Hospitals & Facilities > Hospitals, physical therapy centers, nursing facilities, dialysis centers, others | Urgent Care > A type of facility focused on the delivery of urgent care outside of an emergency room | Walk-In Clinics > A facility that accepts patients on a walk-in basis and with no appointment required | Pharmacy > Search for pharmacies by name or location |
| Behavioral Health > Counseling, EAP, mental health facilities, substance abuse treatment, psychiatrists, others | Dental Care > Dentists, orthodontists, periodontists, oral surgeons, endodontists, others | Vision > Routine eye exams, glasses, contact lenses | Labs & Testing > Bloodwork, lab tests, diagnostic testing centers, sleep centers, imaging centers, others | Alternative Medicine > Chiropractors, acupuncturist, massage therapists, dieticians, others |
| Durable Medical Equipment (DME) > Hearing aids, breast | Common Procedures & Conditions > Search providers by | Institutes of Quality/Institutes of Excellence > Institutes of Quality® | | |

7. After choosing what type of provider or facility you are needing, the final page will be a list of results of clinics, doctors, and providers that are close to you **AND** in-network for you to choose from:







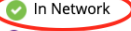


Already a member? [Login to secure site](#) Location 91505 (Burbank, CA)  Searching by: Open Choice PPO | [Change Plan](#)

[Q Start New Search](#)

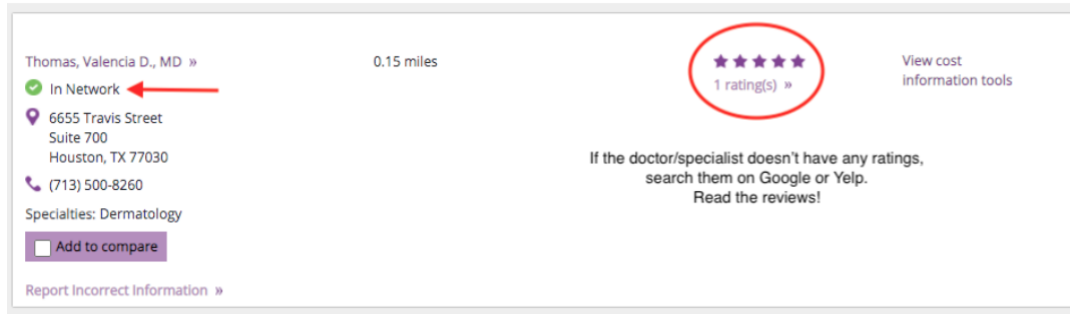
In network search results for Urgent Care near 91505 (Burbank, CA)
[See Important Notice About Participating Providers below](#)

In Network [List View](#) [Map View](#) [Filter & Sort](#) [Print](#)

* A B C * E F G H * * * * M * * * Q * S * U V * * * *

| Provider/Facility Information | Distance | Plan Information | Ratings |
|---|------------|------------------------------------|---------|
| Burbank Urgent Care »  In Network  3413 PACIFIC AVENUE SUITE 102 BURBANK, CA 91505  (818) 953-4408 Specialties: Urgent Care Center <input type="checkbox"/> Add to compare Report Incorrect Information » | 0.71 miles | See Accepted Plans | |
| Concentra Health Services, Inc. »  In Network  2550 N HOLLYWOOD WAY STE 100 BURBANK, CA 91505  (866) 944-6046 Specialties: Urgent Care Center <input type="checkbox"/> Add to compare Report Incorrect Information » | 1.14 miles | See Accepted Plans | |
| Care Fast Urgent Care »  In Network  353 N PASS AVE STE D BURBANK, CA 91505  (818) 482-2273 Specialties: Urgent Care Center | 1.53 miles | See Accepted Plans | |

** After finding a healthcare provider within your network and area, it's important to find reviews on that individual, as you want to make sure that the doctor you choose will be a good fit for you. Aetna gives customers the opportunity to leave reviews for their doctor, but you can also search the individual's name on the various medical professional review websites to find other reviews.



8. Once you decide on a provider, call the office to set up a new patient appointment, and be sure to have your NYFASHIP Aetna Health Insurance card available.

Advise the representative over the phone that you have Aetna Open Choice PPO insurance as they may need information from the card to enter into their system.

*Remember to bring your insurance card, and photo ID with you on the day of your appointment, and be advised the office may request a co-pay at the time of your visit (A copay is a flat fee that you pay on the spot each time you go to your doctor which can range from \$10-25 per visit).

For any additional questions, please email nyfashipla@nyfa.edu or nyfashipny@nyfa.edu and we will be happy to assist you!

