Locating a provider on Aetna website:

1. When starting on the Aetna Student Health SB Campus homepage
https://www.aetnastudenthealth.com/en/school/686188/index.html,
first select the area titled, "Find a doctor, hospital or pharmacy":

My School   Find a Doctor, Hospital or Pharmacy   Members   Student Health Well-being

COVID-19 Updates

Log into your Aetna Member Website account for details on COVID-19 at-home test coverage

Click here for more information on COVID-19

Legal notices: Health benefits & health insurance plans contain exclusions and limitations ›

Welcome to the New York Film Academy - South Beach Campus student health insurance plan

Aetna Student Health℠ gives you access to care by working closely with your school and with a network of doctors, hospitals, pharmacies and specialists throughout the country.

For more information, contact customer service at **(866) 381-1529**.

Insurance regulations by state ›

Enroll/Waive ›

Enroll/Waive in the medical plan.

Find a doctor, hospital or pharmacy ›

Use this convenient tool to easily

Get your ID Card ›

Do you need an ID card?

View your insurance plan details ›

Find information about your

2. Be sure to click on Option 1, as you will be searching for a provider in-network. In-network providers are providers that accept your insurance plan:

3. Click on "Start a New Search" to begin:

4. Next screen is important as you will have to input your zip code and the distance of where you'd like to travel to your provider. It's always best to look for the closest providers first.

5. Next screen will ask you to click to verify what type of plan you have under the Aetna plan to further narrow your search of providers:

6. Next page will show you a list of categories to choose from, as you decide what type of provider you need.
   ** Two categories of healthcare providers exist: **general physicians** and **specialists**. General physicians are healthcare providers in an office, hospital, and/or clinic that practice general medicine whom you can see on a regular basis and may refer you to a specialist if the need arises. Specialists are healthcare providers who specialize in a specific practice and only offer resources or treatment within that practice. For example, cardiologists are healthcare providers who specialize in heart-related diagnosis and treatment; dermatologists are doctors who specialize in skin care related treatment.

♥aetna

Directory of Health Care Professionals

Already a member?   [Login to secure site]   Searching by: Open Choice PPO | Change Plan

What do you want to search for near 91505 (Burbank, CA)?   Change location »

Q _____

Eg: John Wright, Primary Care Physician, Dermatologists, Periodontists

OR

Find what you need by category

Medical Doctors & Specialists >	Hospitals & Facilities >	Urgent Care >	Walk-In Clinics >	Pharmacy >
Primary care physicians (PCPs), pediatricians, cardiologists, OB/GYNs, others	Hospitals, physical therapy centers, nursing facilities, dialysis centers, others	A type of facility focused on the delivery of urgent care outside of an emergency room	A facility that accepts patients on a walk-in basis and with no appointment required	Search for pharmacies by name or location

Behavioral Health >	Dental Care >	Vision >	Labs & Testing >	Alternative Medicine >
Counseling, EAP, mental health facilities, substance abuse treatment, psychiatrists, others	Dentists, orthodontists, periodontists, oral surgeons, endodontists, others	Routine eye exams, glasses, contact lenses	Bloodwork, lab tests, diagnostic testing centers, sleep centers, imaging centers, others	Chiropractors, acupuncturist, massage therapists, dieticians, others

Durable Medical Equipment (DME) >	Common Procedures & Conditions >	Institutes of Quality/Institutes of Excellence >
Hearing aids, breast	Search providers by	Institutes of Quality®

7. After choosing what type of provider or facility you are needing, the final page will be a list of results of clinics, doctors, and providers that are close to you **AND** in-network for you to choose from:

Already a member? Login to secure site   Location 91505 (Burbank, CA)   Searching by: Open Choice PPO | Change Plan

Q Start New Search

In network search results for Urgent Care near 91505 (Burbank, CA)
See Important Notice About Participating Providers below

In Network   List View   Map View   ▼ Filter & Sort   🖶 Print

* A B C * E F G H * * * * M * * * Q * S * U V * * * *

Provider/Facility Information	Distance	Plan Information	Ratings
Burbank Urgent Care » ✓ In Network 📍 3413 PACIFIC AVENUE SUITE 102 BURBANK, CA 91505 📞 (818) 953-4408 Specialties: Urgent Care Center ☐ Add to compare Report Incorrect Information »	0.71 miles	See Accepted Plans	
Concentra Health Services, Inc. » ✓ In Network 📍 2550 N HOLLYWOOD WAY STE 100 BURBANK, CA 91505 📞 (866) 944-6046 Specialties: Urgent Care Center ☐ Add to compare Report Incorrect Information »	1.14 miles	See Accepted Plans	
Care Fast Urgent Care » ✓ In Network 📍 353 N PASS AVE STE D BURBANK, CA 91505 📞 (818) 482-2273 Specialties: Urgent Care Center	1.53 miles	See Accepted Plans	

** After finding a healthcare provider within your network and area, it's important to find reviews on that individual, as you want to make sure that the doctor you choose will be a good fit for you. Aetna gives customers the opportunity to leave reviews for their doctor, but you can also search the individual's name on the various medical professional review websites to find other reviews.
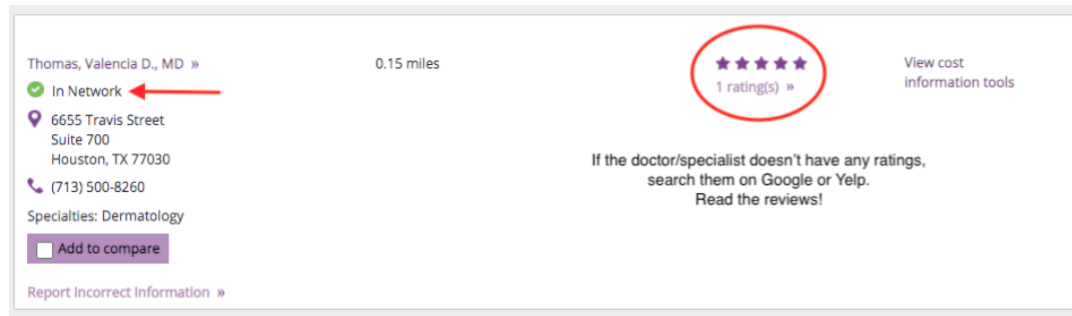
8. Once you decide on a provider, call the office to set up a new patient appointment, and be sure to have your NYFASHIP Aetna Health Insurance card available.

   Advise the representative over the phone that you have Aetna Open Choice PPO insurance as they may need information from the card to enter into their system.

   *Remember to bring your insurance card, and photo ID with you on the day of your appointment, and be advised the office may request a co-pay at the time of your visit (A copay is a flat fee that you pay on the spot each time you go to your doctor which can range from $10-25 per visit).

   For any additional questions, please email nyfashipla@nyfa.edu or nyfashipny@nyfa.edu and we will be happy to assist you!